

IMPACT BRIEF

CLIENT:

West Chester Mechanical
Chester, PA

DESCRIPTION:

In business for over 17 years, the client is a mechanical contractor located in southeastern Pennsylvania that offers their commercial clients a range of services including air conditioning and refrigeration, mechanical and industrial, energy, fire protection, renovations and more. West Chester Mechanical Contractors generally works on large-scale projects like hospitals, universities, corporations and laboratories, which requires a sizable team of employees in the field at any given time.

CLIENT NEEDS:

Due to the variety and number of services performed at each job site, the ability of the West Chester Mechanical team to access data while in the field is crucial. Previously, all job related paperwork including permits, diagrams, material lists, subcontractor info, contacts etc. was kept in a folder in a central location where designated employees would have find and borrow to access. This method was costly, time consuming and posed risks arising from loss of documents, drawings and contracts.

SOLUTION & IMPACTS:

Configured and deployed a mobile device management system to protect assets, facilitate collaboration and immediately distribute confidential information between headquarters and field personnel. Deployed two Apple servers and 35 iPads to tiered user groups who perform various job functions each needing access to different SharePoint contents. Streamlines processes, fosters collaboration, increases productivity and enables remote device locking/wiping. Bilateral movement of content also allows employees to capture signatures on contracts, take site/system pictures and share both with home office for administrative purposes and immediate assistance resolving problems.



SOLUTION SUMMARY:

PRODUCT & SERVICE MIX:

MobiliForms®
iPads
iPhones
Mac Mini Servers
MacBook Pros
AppleCare
Joint Venture

SOLUTION PARTNER:

iBusiness Technologies
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