

# IMPACT BRIEF

## CLIENT:

### The Home Depot

Atlanta, Georgia

## DESCRIPTION:

The Home Depot utilizes large subcontractors across the country to handle their installation requirements. With facilities located throughout the Midwest, subcontractor G.S. Floor ensures that its numerous flooring and tile installation teams conform to Home Depot's exacting work specifications and documentation requirements.

## CLIENT NEEDS:

Home Depot has extremely high standards for the organizations that represent its brand and perform work on its behalf. As trusted ambassadors of the Home Depot brand, G.S. Floor uses MobiliForms to ensure customer experiences exceed Home Depot's standards. Equally important, MobiliForms reduces time spent by installers and administrators completing and transmitting installation documents back to Home Depot's dispatchers.



## SOLUTION & IMPACTS:

The client was referred to iBusiness Technologies by Apple's Business Team. Through close collaboration with Apple, iBusiness Technologies deployed MobiliForms on numerous iPads including Home Depot's Home Improvement Agreement and Site Inspection Form. The MobiliForms are identical to the familiar legacy paper forms but now feature full iOS interactivity with images, sound, signature capture and Siri®. The MobiliForms can either be partially completed by the home office and pushed to the flooring installers or started from scratch on the job site. Completed MobiliForms are instantly shared with Home Depot and G.S. Floor's billing office. This iPad-based solution provides Home Depot with immediate job completion and customer satisfaction data while enabling faster billing and reducing labor costs.

## SOLUTION SUMMARY:

### PRODUCT & SERVICE MIX:

MobiliForms®  
iPads

### SOLUTION PARTNER:

iBusiness Technologies  
New York • Chicago • Philadelphia



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