

IMPACT BRIEF

CLIENT:

Cannistraro

Watertown, MA

DESCRIPTION:

Cannistraro is a large family-owned and operated mechanical service contractor serving customers in the greater Boston area for over 50 years. With nearly 500 employees, Cannistraro is a single source solution for all types of plumbing, fire protection, HVAC, sheet metal and service/maintenance projects. The company serves customers in numerous sectors including healthcare, biotech/pharma, education, office/multi-family construction and mission critical utility.

CLIENT NEEDS:

As an award-winning leader in the mechanical service industry, Cannistraro provides turnkey service and maintenance to building owners and construction managers throughout New England. The client's large staff of field technicians is responsible for completing detailed on-site inspections of multiple systems and recording voluminous test data. The client wanted to reduce the amount of time field technicians and home office employees spend processing multi-page inspections forms and test certifications.

SOLUTION & IMPACTS:

iBusiness Technologies deployed MobiliForms on many iPads. Detailed inspection forms and test certificates are now completed by field technicians directly on the iPad and instantly transmitted to the home office and emailed to customers. Electronic signatures, site photos and sound clips are captured directly into the MobiliForms enabling technicians to comprehensively track and troubleshoot system malfunctions. Completed MobiliForms are stored in the cloud for easy and quick access and reference.



SOLUTION SUMMARY:

PRODUCT & SERVICE MIX:

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SOLUTION PARTNER:

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