

IMPACT BRIEF

CLIENT:

Bevtek

Hainesport, NJ

DESCRIPTION:

Bevtek is a privately held company located in southern New Jersey that sells and maintains soda fountain and refrigeration equipment for many national convenience and fast-food organizations including Burger King and Coca Cola.

CLIENT NEEDS:

The client wanted to reduce the time lag between installation or maintenance jobs and processing of paperwork by the home office to speed customer billing and improve cash flow. The client also wanted to reduce the amount of time employees had to spend completing, transporting and processing the detailed paperwork generated on every job.



SOLUTION & IMPACTS:

The client was referred to iBusiness Technologies by the Apple's Business Team in Marlton, NJ. iBusiness Technologies deployed MobiliForms on iPads with seven MobiliForms. These forms included work orders, invoices, maintenance checklists and a pre-installation intake survey and estimate. The MobiliForms look exactly the same as the client's original paper forms and are customer specific right down to the customer logo. Employees in the field can quickly and correctly calculate costs for parts and labor on the forms which contain embedded mathematical formulas. The MobiliForms also contain fields to record a time stamp, mileage, description of work and customer signatures. Employees upload site photos and record sounds directly on the forms to document and troubleshoot equipment malfunctions. Partially completed MobiliForms can be pushed directly to an employee's iPad on the job site and the completed forms can be emailed instantly to the home office or stored in the cloud for same day customer billing.

SOLUTION SUMMARY:

PRODUCT & SERVICE MIX:

MobiliForms®
iPads

SOLUTION PARTNER:

iBusiness Technologies
New York • Chicago • Philadelphia

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