

IMPACT BRIEF

CLIENT:

Airtech Air Conditioning

Miami, FL

DESCRIPTION:

Airtech Air Conditioning is a full-service HVAC company that has been serving customers in the Miami-Dade and Broward County area of South Florida for over 50 years. In addition to installing, servicing and repairing air conditioners for both commercial and residential properties, the Air Tech team services heating systems, provides duct cleaning and offers a full array of mechanical systems services.

CLIENT NEEDS:

The client offers a diverse roster of HVAC and other mechanical systems services and uses specific forms for each type of service they perform in addition to work authorization reports, service tickets and timesheets. Airtech services a large area of South Florida with over 50 employees in the field which means significant labor costs. The client needed a solution to reduce labor hours spent processing paperwork and shorten timecycle from work completion to customer billing.



SOLUTION & IMPACTS:

iBusiness Technologies deployed MobiliForms for iPads with 10 custom forms that included a work authorization report, start-up sheet, service ticket, coil cleaning report, package unit replacement report, split system replacement report, repair report, compressor report, equipment list and employee time sheet. The MobiliForms also perform mathematical functions to calculate labor hours and material costs. Maintenance checklists and test certificates can be updated and instantly submitted to the home office and emailed to customers. The MobiliForms can be partially filled out by the home office and then pushed to field technicians for completion. This saves time and reduces human error. Completed MobiliForms are stored in the cloud and are instantly accessible by the home office for faster billing and improved cash flow.

SOLUTION SUMMARY:

PRODUCT & SERVICE MIX:

MobiliForms®
iPads
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SOLUTION PARTNER:

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877-565-3261

info@MobiliForms.com

www.MobiliForms.com

